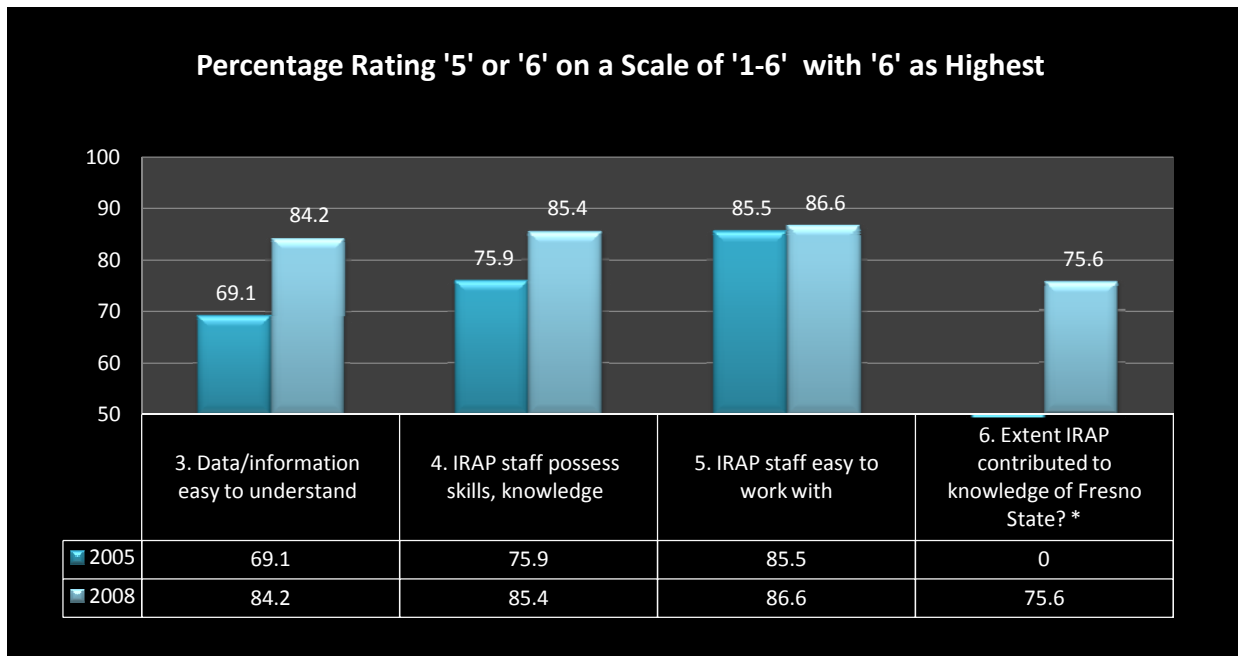
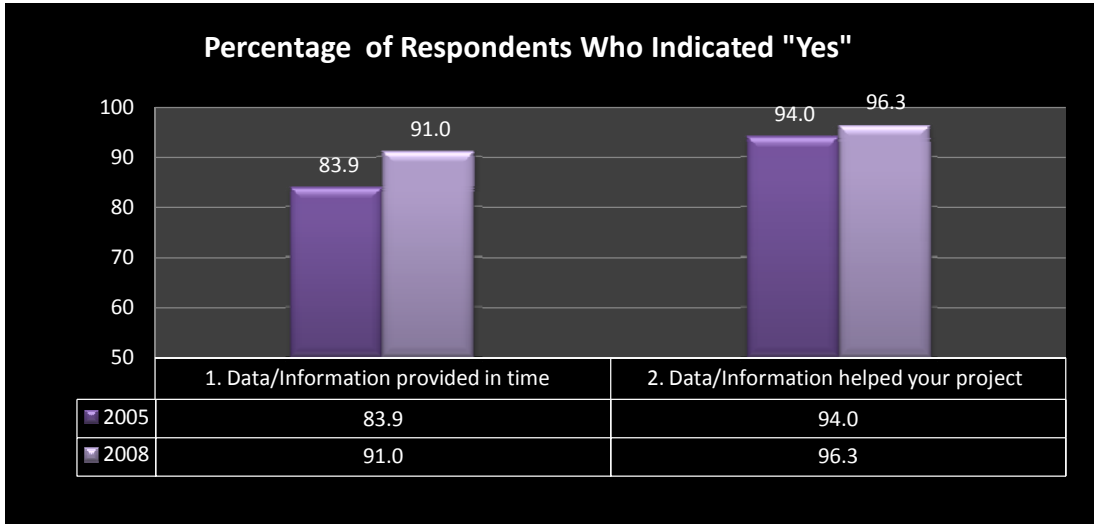


IRAP Evaluation by Users - Fall 2005 and Fall 2008

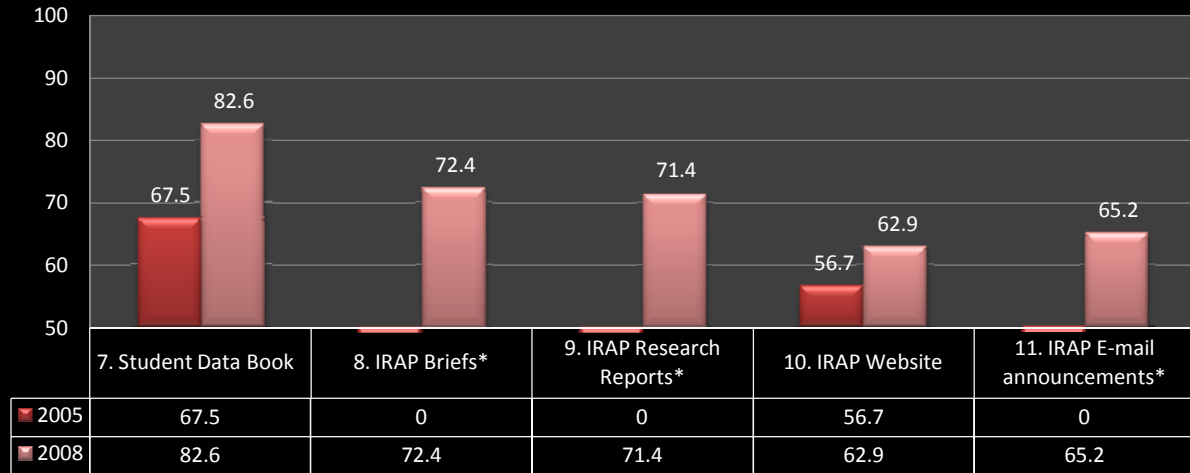
In Fall 2005 and 2008, an online evaluation form was sent to members of the campus community who had requested data from IRAP within the previous two years. They were asked to rate the products and service they received. The survey was sent to 170 IRAP customers in 2005 and 218 in 2008. Findings are based on 57 responses in 2005 and 82 in 2008. The information is NOT used for personnel evaluation. It is used solely to plan and shape the office and as a baseline by which we can gauge improvement.



* 0 indicates question was not asked in 2005 Fall Survey.

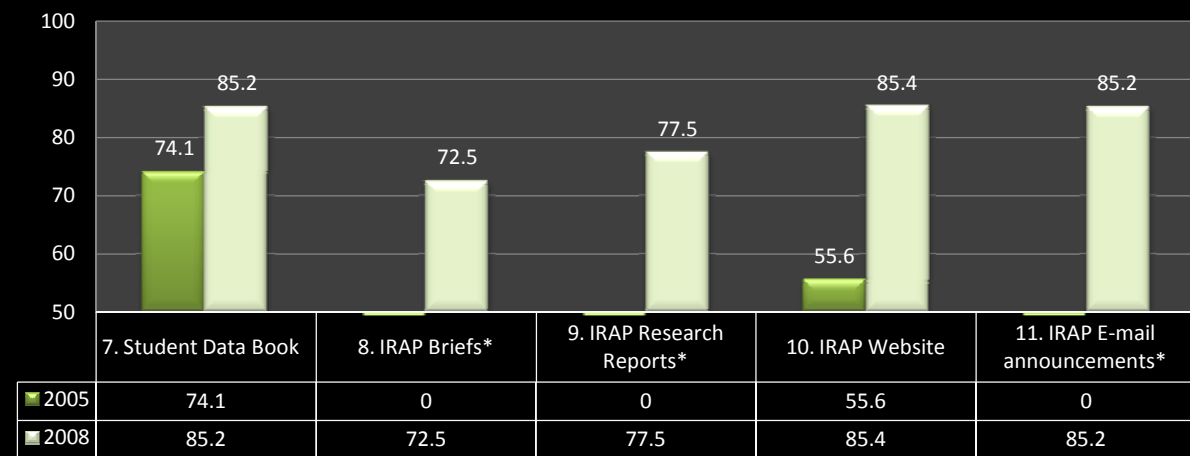
The Usefulness of IRAP Publications and Communication

Percentage Rating '5' or '6' on a Scale of '1-6' with '6' as Highest



* 0 indicates question was not asked in 2005 Fall Survey.

Percentage of Respondents Who Have Used IRAP Publications



* 0 indicates question was not asked in 2005 Fall Survey.