

MINUTES OF THE ACADEMIC INFORMATION TECHNOLOGY
OF THE ACADEMIC SENATE
CALIFORNIA STATE UNIVERSITY, FRESNO
Fresno, California 93740-8023

Office of the Academic Senate
Telephone: 278-2743

FAX: 278-5745

September 11, 2017

Members Present: R. Amarasinghe (CSM), B. Auernheimer, M. Bach, A. Nambiar (JCAST), O. Leon (CIO), D. Drexler(Library), D. Nef,

Members Excused: Y. Kim (LCOE), A. Iriberry (CSB), T. Siechert, A. Espana-Najera (COSS), M. Pronovost (DISCOVERe),

Guest: B. Berrett (CFE)

Meeting called to order at 1.04pm by A. Nambiar

1. Agenda: MSC to approve the Agenda of September 11, 2017
2. Minutes: None to approve
3. Communication and Announcements
 - a. D. Nef is looking to ways to determine early learning.
 - b. LMS - B Berrett informed that faculty group has begun exploring various LMS. OIE pulled a subsample of students based on grade level throughout the colleges for focus groups. N. Nisbett is running focus groups. B. Hyatt is running FLC. There are focus groups for faculty and other non-faculty users. Surveys will go out to all faculty, subset of students and other users. Towards the end of the semester, there will be open forums. B Berrett met with various departments informing about the upcoming change. People seem open. D Nef mentioned that the goal is for faculty to look at the options. Sandboxes will be available for faculty. There is a tab on CFE website. B Auernheimer mentioned that it would be good idea to have half the meeting in November to discuss this in detail. B Auernheimer mentioned that he is discussing with vendors

about hosting, etc. O Leon mentioned that there are 2 years on the contract which is the timeline. B Auernheimer mentioned that 2018-19 might be the buffer year for transition.

- c. B Auernheimer mentioned that iClickers might be a good agenda item.
 - d. R Amarasinghe inquired if there is a comprehensive list of software and labs. O Leon mentioned that the software would be on TS website. There is no central location for the labs. O Leon inquired if faculty are identifying a population for software it could be done through virtual labs. R Amarasinghe mentioned that nowadays classes are held in labs and hence students don't have access to labs. O Leon mentioned if AIT could come up with options, TS could explore. R Amarasinghe mentioned that Department of Mathematics definitely needs something for software like Mathematica and Maple.
4. Technology Services – O Leon
- a. Network issues - On Friday (Sep 08) morning, there was some network issues. There is intermittent slowness. TS is working with vendors - switches, firewalls, wireless access points - looking at different angles.
 - b. High level updates about strategic plan accomplishments in the past year will be circulated later. These are high-level updates.
 - c. Hackathon was an event where people have 24 hours to solve a real-world challenge. This was held in Spring. 100 students participated.
 - d. Hiring updates - There is no issue with retaining talent. There have been a handful of turnovers. It has been challenging to recruit outsiders due to salary issues.
 - e. Leadership - J Michael retired in May. B Barker accepted the permanent role of Director of Infrastructure. The next position is client-services area. The search for Client Services Director has been put off temporarily. B Barker is serving as interim director. He has around 40 people reporting to him across both positions. There is another position of Deputy CIO - It is an Administrative position. This position would be Chief Operating Officer type position who takes care of day-to-day activities.

- f. This year, work on strategic plan continues. This year, the focus would be on goals and metrics. There is plan to implement multi-factor authentication in a phased manner. There is an aggressive timeline to split human resources and student information system. There is a huge upgrade planned for that in Spring.
 - g. A lot of great work on innovation is being done especially in the area of AR/VR/AI.
 - h. Working with a group to determine computing needs around campus.
 - i. Strengthening efforts on shared governance. The project management office is growing and the architecture group is also growing as well. A master project list will be ready later this week.
 - j. FLP Program - Moving from a 3-year to 4-year refresh. Monitors and accessories every 6 years. Will continue to have exception process that Deans and Associate Deans are aware of.
5. Center for Faculty Excellence – B Berrett
- a. None
5. Membership
- a. There is need to look into the original charge and explore. AP&P needs to appoint representatives from all colleges.
6. Computer Configuration
- a. The link to computer requirements is missing from both bookstore and TS websites. The link on the financial aid page is also not working - D Nef to look into.
 - b. Need to check if it is still on the catalog.
 - c. Need a standard configuration for students. There might be different expectations for colleges as well.
 - d. Communicate to students about expectations - perhaps Dog Day flyers.
 - e. There needs to be an distinction between what students are expected and what University provides.
7. Old Business - none
- a.

8. New Business - NONE

Adjourned at 2.00pm