

1. The Elsevier ScienceDirect subscription renegotiation was successful, and will result in substantial savings for library collections.
 2. There was a brief glitch in the library management system, but it has been resolved.
 3. ScholarWorks, the new Fresno State institutional repository, will be ready in June 2020.
- ii. S. McDaniel: Learner and User Services
1. Patron and staff safety led March activities, until the library closure
 2. There are several resources and webpages available to support students:
 - a. Phone reference/voicemail personal service
 - b. 24/7 Chat Reference
 - c. Print book access, through appointment
 - i. Subject librarians are working through a process to find eBook versions of these books if possible. If not, the library will pull the print book and meet them outside the library for a pickup.
 - d. Technology is still available in a limited capacity. Faculty expressed appreciation for the technology.
 - e. 3-D printers are being lent to Lyles College to make PPE for healthcare providers.
 - f. Textbook reserves are being supported through electronic formats. A working group is looking at how to address this for the fall, if instruction is virtual or hybrid.
- d. Library strategic planning
- i. D. Hornbuckle is beginning to plan the timeline and process for the library strategic plan. An important part of this will be the role that users external to the library play in the process.
6. Next meeting date/time
- a. May 8 at 11a
7. Meeting adjourned by Chair Sisavath at 11:42am