MINUTES OF THE LIBRARY SUBCOMMITTEE CALIFORNIA STATE UNIVERSITY, FRESNO 5200 N. Barton Ave, M/S ML 34 Fresno, California, 93740-8014 Office of the Academic Senate Ext. 2743

April 17, 2020 @ 11:00a

Members Present:	D. Sisavath (Chair), B. Foster, D. Hornbuckle, K. Smith, D. Sisavath, R. DeJordy, A. Becirbegovic, H. Ni, H. El-Razouk
Members Excused:	P. Wu, F. Cassel Sharma (Sabbatical)
Guests:	S. McDaniel, M. Foley

- 1. Called to order at 11:15a by Chair Sisavath
- 2. Approval of Minutes
 - a. MSC
- 3. Approval of Agenda
 - a. MSC
- 4. Communications and Announcements
 - a. None
- 5. Meeting items
 - a. Student surveys
 - i. The library will be sending out a survey to collect information on how students how accessing and using resources at this time. The library will be reaching out to faculty to collect their perceptions of how students can best be supported right now. Faculty expressed appreciation of having the in-person phone service.
 - b. Commencement
 - i. Students want an in-person commencement ceremony. Colleges confirmed students are asking for this. What and when remains an open question depending on the pandemic situation.
 - ii. Other universities are celebrating their students online in other ways; some colleges at Fresno State have been recognizing their students at the college-level for various achievements.
 - c. Public services and technical/collections services updates
 - i. M. Foley, Library Technology and Collections

- 1. The Elsevier ScienceDirect subscription renegotiation was successful, and will result in substantial savings for library collections.
- 2. There was a brief glitch in the library management system, but it has been resolved.
- 3. ScholarWorks, the new Fresno State institutional repository, will be ready in June 2020.
- ii. S. McDaniel: Learner and User Services
 - 1. Patron and staff safety led March activities, until the library closure
 - 2. There are several resources and webpages available to support students:
 - a. Phone reference/voicemail personal service
 - b. 24/7 Chat Reference
 - c. Print book access, through appointment
 - Subject librarians are working through a process to find eBook versions of these books if possible. If not, the library will pull the print book and meet them outside the library for a pickup.
 - d. Technology is still available in a limited capacity. Faculty expressed appreciation for the technology.
 - e. 3-D printers are being lent to Lyles College to make PPE for healthcare providers.
 - f. Textbook reserves are being supported through electronic formats. A working group is looking at how to address this for the fall, if instruction is virtual or hybrid.
- d. Library strategic planning
 - i. D. Hornbuckle is beginning to plan the timeline and process for the library strategic plan. An important part of this will be the role that users external to the library play in the process.
- 6. Next meeting date/time
 - a. May 8 at 11a
- 7. Meeting adjourned by Chair Sisavath at 11:42am